

1310 Regatta Drive
Wilmington, NC 28405

11 March 2009

Rhonda Reuter
RJS Heating & Air, Inc.
P.O. Box 10129
Wilmington, NC 28404

Dear Rhonda,

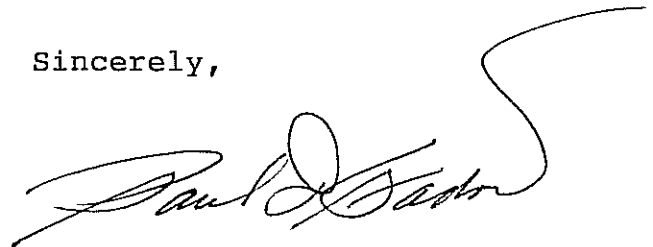
For the past decade I have used washable, Allergy-Free filters in my home. Nonetheless, each winter I suffer an allergy requiring the use of Claritin for relief.

Seeking an alternative, I had RJS install a Carrier Infinity Air Purifier one month ago. I then stopped taking Claritin and observed a gradual reduction in allergic symptoms. I am now at a symptom level I can easily live with.

After a four day absence from my home I returned to observe an unanticipated benefit - my home had a distinctly "fresh air" quality.

Bottom line; I'm glad I bought the unit.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul D. Fadow". The signature is fluid and cursive, with a long, sweeping flourish extending upwards and to the right from the end of the name.

Paul D. Fadow
(910)256-0776