

June 13, 2008

RJS Heating and Air, Inc.  
204 Antilles Court  
Wilmington, NC 28405

Ms. Reuter,

We just wanted to write and thank you for your outstanding service and helpful suggestions during a stressful time.

We contacted you to discuss the *Carrier Infinity Air Purifier* because both my husband and I have had severe respiratory problems over the past few years. As you learned, my husband suffers from asthma, emphysema and Parkinson's Disease. I have had recurring problems with sinus congestion and cough. It was very informative to learn from you what the air purifier could do to help lessen the symptoms of these conditions.

The air purifier has been installed in our home for just a few months and our symptoms have mostly disappeared. I no longer have the dry throat "cough" and don't wake up each morning with a congested feeling. Also, my husband has been able to use his inhaler less and sleeps better since he is breathing cleaner air. It has also helped his dry sinus condition that bothers him to a great degree.

We understand that the air purifier won't prevent us from having allergies, getting colds or even the flu, but with the reduction of our symptoms, we know we are breathing cleaner air since we installed the air purifier.

My husband didn't truly think it could help with his breathing and asthma problems, but he is a believer now and we both recommend it to all our friends and family.

Overall, we are very pleased with the air purifier and the service that we received from RJS Heating and Air. Thank you again.

Regards,

M. & Mrs. Ennis B.